Adult Social Care and Health

Civic Offices, 2 Watling Street Bexleyheath DA6 7AT 020 8303 7777 www.bexley.gov.uk



m/r Direct Dial 020 3045 3033 y/r Date 29 December 2021

Yolanda.dennehy@bexley.gov.uk

Dear

Consultation on proposed changes to our charges for adult social care

We are writing to you because we want to ask your views on our proposal to make changes to how we calculate charges for social care services that may affect you.

We are contacting you because you are currently receiving services from social care and previously had a financial assessment to calculate how much you can afford to pay toward them.

Who is affected by the proposals?

The proposed changes only affect those receiving support from social care and living in their own home.

It does not affect those living in residential care or nursing care.

It does not affect people we have assessed as not having to pay any contribution to their care.

What would be the effect of the proposals?

If you currently contribute to your care, but do not pay the full cost, the changes may positively affect you.

If you contribute to the cost of your care, but do not pay the full cost, the proposed changes will not mean you have to pay more.

If we have assessed you as having to pay the full cost of your care and ask us to arrange this care, the proposed changes will change how we calculate the arrangement and management fee. You may be affected by the proposed changes. Some people may have to pay slightly more towards our administrative charges, while others may pay less.

We have included a separate letter if you pay an administrative charge to advise how you would be affected by the proposed changes. You will only receive this letter if you currently pay the administrative fee.

More information about our proposals

I have enclosed some information explaining why we need to make changes, what things we considered in developing our proposal and how it would change how we calculate our charges in the future.

You can also access all this information on our website at: https://www.bexley.gov.uk/consultations

Easy read material will be available on request.

You can get further information or ask questions at the following events:

Monday 10 January 2022

3pm - 4.30pm

Online via Zoom

https://us06web.zoom.us/j/86510845759?pwd=WmFwUTFMUTJ2bFF0S0kremJEZ2VnQT09

Meeting ID: 865 1084 5759 Passcode: 534491

Wednesday 9 February 2022

4pm - 5pm

Online via Zoom

https://us02web.zoom.us/j/84646374524?pwd=ajhxL2xpZmhGR2gxbXQyd0V1bDJXZz09

Meeting ID: 846 4637 4524 Passcode: 135650

Thursday 3 March 2022

2pm - 4pm

Chaucer Room,

Central Library, 2 Townley Road, Bexleyheath, DA6 7HL

Please note that this meeting may need to be held online according to the pandemic restrictions in effect at that time. Please check the Council website for details:

https://www.bexley.gov.uk/consultations

Wednesday 16 March 2022

12pm - 1pm

Online via Zoom

https://us02web.zoom.us/j/86599779470?pwd=TUNJVIE3UIVGc3RaMWFReHhlbGVCZz09

Meeting ID: 865 9977 9470 Passcode: 518551

You can contact our team by calling 0203 045 3033 or emailing ASCChargingPolicyConsultation@bexley.gov.uk

Please let us know what you think about our proposals

Please share your views on our proposals before our deadline of 28 March 2022.

You can do this by completing our online survey at:

https://www.surveymonkey.co.uk/r/979KM2T

or completing the paper version of the survey enclosed in this pack and returning it in the enclosed prepaid envelope.

We will consider all the views we receive and review the proposals before we submit a report to the Council's Cabinet for a decision.

When the Cabinet makes its decision, we will write to you again to tell you what it will mean for you.

We look forward to hearing from you.

Yours sincerely

Yolanda Dennehy

Deputy Director, Adult Social Care

Y. Denne